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| Perfect Technical Company |
| Project Requirements |
| Home Grown Productions Event Software |
| Version 1.0 |
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| This document will encompass all requirements for the Event Software. |

Table of Contents

* Members and Roles …………………………………………………………………………………………………………….Pg.2
* Project Overview…………………………………………………………………………………………………………………Pg.3
* Member / Event Website Requirements…………………………………………………………………………….Pg.4
* Ticket / Event Management Console Requirements…………………………………………………………..Pg.5

Team Members

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Project Overview

This project is to give Customers a place to search and buy tickets for concerts and events sponsored by Home Grown Productions. The project will include a website where customer can register and purchase tickets. Customers will have a choice to have them mailed to them or opt for pick up at the event. Customers will have the choice to use a Credit Card or use their PayPal information as payment. Ticket Agents and Event Managers will have a separate part of the website, inaccessible by customers. Ticket Managers can Reserve or cancel customer tickets and also take ticket orders by phone. Event Mangers can do everything Ticket Agents can, and in addition, Managers can Block out seats for sale and create events. The backend of the website will be a Database that will house all the data needed for this project to run off of. This includes Event and Customer information. Payment information will be encrypted.

Customer Interface / Event Search

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| Customer Registration | * Customers should be able to register on the Web Site if preferred. * Choose to be a non-member or a member. * If chosen to be a member, requires payment information on sign-up. * Requires Name, E-mail address, mailing address, and age at Sign-up. * Choose whether to receive newsletter or not. |
| Event Search | * Users should be able to search for Event by name and price range. * The listed event should include event date, venue, and time. |
| Ticket Checkout | * Users have 7 minutes to decide whether they want to purchase tickets or not, if time expires, they must search for the event again. * Users can choose whether to pick up tickets at the door, or have them mailed. Cannot be mailed if the event happens in 7 or less days. * Automatically apply discount if user is a member. * If user is not member, ask if they would like to become a member. * Member discount should apply if chosen to become one. * Other discounts are Senior and Student * Disclaimer if they have selected Senior or Student Discount, they have to provide proof at the event. * Discounts should not stack. * Unregistered users must enter E-mail at checkout. If user has them mailed, they must enter Mailing Information as well. * Upon successful checkout, send email to user confirming purchase. * Payment methods need to include credit card and PayPal for initial release. * Need to have Credit Card validation |

Ticket / Event Management Console

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| Ticket Agent User | * Ticket agents will have a separate part of the website where they can manage tickets. * They can reserve tickets or cancel tickets for a customer. * They can take ticket orders over the phone from customers. |
| Event Manager User | * Managers can perform all ticket agent activities. * Managers need to be able to add events and block out seats for sale. |

Database Requirements

* Table for events that can store Event Name, Date, Start Time, Venue, seats available, and any other prevalent information.
* Table for keeping track of purchases, amount, number of seats, which event, and what user it was, if they were registered, and if they had a discount.
* Table for keeping track of registered customers. Name, Email, Mailing Address, Paid membership status, Encrypted credit card information.
* Keys to tie the information between purchases, events, and users.
* Reference table for types of discounts.
* Reference table for all the different venues, and seats they have available. Make it easy when adding events to block out seating if needed by managers.